



Hadar Jacobson

Art in Metal Clay

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Shipments to Customers Outside California

Local Taxes and Customs Duties, etc.

My goal in serving the metal clay community is to make it as easy, economical, and convenient as possible for customers worldwide to order, acquire, quickly receive, and use my books and Hadar's Clay™ products. For example:

- I ship to customers via the Priority Mail service provided by the U.S. Postal Service (USPS), whose rates for international delivery are a fraction of those assessed by most commercial international courier companies. Whenever possible, I use the Online Shipping option offered by the USPS, which allows me to charge customers even less postage than would be required for shipping from a post office.
- When shipping orders to destinations for which the Online Shipping option is not available, I personally deliver these packages to a local post office and pay the additional USPS postal fee for post-office service at my own expense. I do not charge customers for this additional fee, and in most cases, customers are unaware that I have paid it.
- I charge customers only for the actual postage charges I pay to the USPS. I do not charge a handling or packaging fee for the labor and materials incurred in packing and shipping.

In the same spirit of global cooperation, I would like to remind customers that your local authorities may impose taxes, customs duties, etc. on merchandise you receive from outside your own state or country. For example:

- Some states within the United States may require residents to pay Use Tax when purchasing items for their own consumption from outside their own state.
- The Customs authorities in many countries may inspect packages arriving from abroad and assess applicable Customs Duty, Value Added Tax (VAT), Goods and Service Tax (GST), excise tax, or other charges, which must be paid by the recipient of the package.
- Your local postal authorities may charge an additional handling fee for any Customs inspection at your end.
- If you do not collect your package from your local postal authorities in a timely manner, they may return the package to me and I may be charged return postage. It will be your responsibility to reimburse me for such fees (and to recoup them from your local postal authorities if applicable).

Please be aware that such possible charges are imposed by the local authorities at the customer's end, and are outside my control. The postage fees I charge you do not include any customs duties, taxes, or postal handling charges that may be assessed by your local authorities.

I recommend that customers familiarize themselves with local regulations in their states and countries before placing their order. Whenever possible, I am happy to help you locate information on these regulations, but cannot be responsible for its timeliness and accuracy.

Thank you for your understanding in this matter. Please feel free to contact with me with any questions.